

Republic of the Philippines Department of Education Cordillera Administrative Region

SCHOOLS DIVISION OF BENGUET

Wangai, La Trinidad, Benguet Tel. No.- 422 6570 Email Add- benguet@deped.gov.ph



Document Code: SDO-BENG-QF-OSDS-SDS-004

Revision: 00

Effectivity date: 09-03-2018

Name of Office: SGOD-SMME

Division Memo No. <u>196</u> s. 2019

All Functional Division Chiefs

Section/Unit Heads

Public Schools District Supervisors/Coordinating Principals

Others Concerned

From:

To:

MARIE CAROLYN B. VERANO, CESO VI

Schools Division Superintendent

AM 13 2019

飞

SUBJECT:

CONDUCT OF THE 2019 DIVISION OPLAN BALIK ESKWELA

DATE: MAY 14, 2019

- Pursuant to Department of Education Memorandum no. 29, s. 2019 entitled 2019
 Oplan Balik Eskwela, the Schools Division of Benguet will launch the Oplan Balik Eskwela (OBE) for School Year (SY) 2019-2020 on May 29-June 7, 2019.
- 2. The OBE aims to address the problems commonly encountered at the start of the school year to ensure that learners are already properly enrolled and able to attend school by the first day of classes.
- 3. The Division Office Oplan Balik Eskwela (OBE) Information and Action Center (DOBEIAC) will oversee the implementation of the project and address local concerns. It shall set-up an information and action center with hotlines to receive calls, text messages, fax messages, and emails on complaints, requests and suggestions from parents, students, and other concerned citizens; and set-up a help desk to accommodate walk-in concerns, and updates. Refer to Enclosure 1 of this memo for the list of personnel involved and the terms of reference.
- 4. To ensure the smooth conduct of activities, the following matrix shall serve as guide:

No.	ACTIVITY	OBJECTIVES	PERSONS INVOLVED	SCHEDULE
1	Conduct of Oplan Balik Eskwela (OBE) Information and Action Center	To address problems, queries and other concerns commonly encountered by the public schools at the start of the school year	All committees	May 29-June 7, 2019
2	Oplan Balik Eskwela Monitoring with	To monitor and submits relevant findings /issues from public schools	Regional and Division Monitoring	June 3-7, 2019

	the Regional		Team	
	Team Leader and			
	Sub Team Leader			
3	Division OBE post	To present findings	All Division	June 10, 2019
	conference	during the OBE for	Personnel	
		appropriate action		
		during flag ceremony		

5. Wide dissemination and participation of all concerned to this activity is enjoined.

SMMEers

Division 2019 Balik Eskwela (OBE) Information and Action Center Committee (DOBEIAC)

Consultant: MARIE CAROLYN B. VERANO, CESO VI

Chairperson: NESTOR L. BOLAYO, OIC, Office of the ASDS

A. PUBLIC ASSISTANCE HOTLINE

Name

Terms of Reference

- 1. Nestor Bolayo (OSDS)
- Attend to callers with queries, complaints, problems, requests among others concerning school opening and other education matters;
- 2. Rose Anapen (CID)
- b. Provide immediate appropriate actions/solutions for issues/concerns received from callers;
- c. Refer complaints/cases that need immediate investigation to the Quick Response Team;
- 3. Jeanette Kiong (SGOD)
- d. Submit the required daily morning and afternoon reports to the Monitoring Unit for consolidation and evaluation.

B. SOCIAL MEDIA (FB MESSENGER) EMAIL and TEXT MESSAGING SERVICES

- 1. Eric Wanson
- Reply/respond to messages received and print the messages if necessary;

- 2. Anafe Anton
- investigation to legal team if necessary, and c. Submit the required daily morning and afternoon

b. Refer complaints/cases that need immediate

c. Submit the required daily morning and afternoon reports to the Secretariat for consolidation and evaluation.

C. WALK-IN ASSISTANCE

- 1. Nestor Bolayo (OSDS)
- Attend to issues/concerns/complaints of walk-in clients;
- 2. Rose Anapen (CID)
- b. Prepare endorsement letters/communications to school concerned;
- 3. Jeanette Kiong (SGOD)
- c. Provide information needed by the clients;
- d. Submit the required daily morning and afternoon reports to the Secretariat for consolidation and evaluation.

D. LEGAL ASSISTANCE

Curriculum Implementation Division Concerns

- 1. Rizalyn A. Guznian
- Warden Baltazar

School Governance and Operations Division

- 1. Lucio Alawas
- 2. Jeanette Kiong

Office of the Schools Division Superintendent

- 1. Atty. Nover Singgangan
- 2. Glenn Duguis

- a. Provide immediate resolution to complaints that are classified as urgent;
- b. Conduct on-the-spot investigation and monitoring of schools as the need arises; and
- c. Submit the required daily reports to the Secretariat for consolidation and evaluation.

E. SECRETARIAT

1. Janet Laruan

- Oversee and supervise the daily operations of the activity;
- Prepares the daily reports for the Schools Division Superintendent's information based on the submitted reports of the team;
- Christine Damoslog
- c. Make print and video documentation;
- d. Gather and consolidate data from the different units of the OBEIAC, and generate all reports;
- e. Document and finalize the 2019 OBE Narrative Report;
- 4. Lizelle Lupante

3. Anfe Calapen

- f. Provide the technical needs of the team; and
- g. Assist all teams if necessary.

F. MEDIA RELATIONS

- a. Set and coordinate schedules for press conferences;
- Stephen Bulalin
 Prepare media advisories and briefers for the activity for the committee and stakeholders;
 - c. Facilitate the press conference and assist the media;
 - d. Attend to media requests for data and interviews; and
 - e. Coordinate with the partners and stakeholders.
- 4. Macarthy Malanes

2. Nerissa Barbosa

3. Francis Peckley

G. MONITORING UNIT

NAME	POSITION	ROLE
Agustin B. Gumuwang	Chief	Regional Team Leader
Jennelyn B. Kitongan		Regional Documenter
May Claire Jimenez	SEPS-SOCMOB	SDO Partner
Stephen Bulalin	EPSp II-SOCMOB	SDO Partner
Virginia Basatan	SEPS-SMME	SDO Partner

CLUSTER 1: BOKOD, KABAYAN, ATOK

Ethielyn E. Taqued, Ed. D.

Regional Assistant Team Leader

- 1. Virginia Basatan
- 2. Florabel Balanon
- 3. Stephen Bulalin/ Arch. Denver Sin-ot
- 4. CID Gloria Suayan/ Joseph Pacpaco/ Simon Backian
- 5. OSDS Bookkeepers assigned in the District

CLUSTER 2: TUBA, ITOGON I, ITOGON II, SABLAN

Cyrille Gay B. Miranda

Regional Assistant Team Leader

- 1. Dr. Joan Bumanghat
- 2. Elmer Sagubo
- 3. Corazon Quipot
- 4. CID William Abance/ Rosita Dayag/ Ambrosio Atew/ Jonathan Sadey
- 5. OSDS Bookkeepers assigned in the District

CLUSTER 3: LA TRINIDAD, KAPANGAN, TUBLAY

Evangeline P. Malag

Regional Assistant Team Leader

- 1. Arvin Doman
- 2. Nerissa Barbosa
- 3. Rodriguez Belino/ Engr. Melba Himoldang

- 4. CID Melchor Tican/ Aladin Dobinto
- 5. OSDS Bookkeepers assigned in the District

CLUSTER 4: MANKAYAN, BUGU!AS

Maksim Botilas

Regional Assistant Team Leader

- 1. Ceasar Luma-ang
- 2. Lester Balagot
- 3. Joven Agtani/ Engr. Aries Manabat
- 4. CID Dela Rosa Delmas/ Onofre Limpayos
- 5. OSDS Bookkeepers assigned in the District

CLUSTER 5: KIBUNGAN, BAKUN

Atty. Vanessa B. Flora

Regional Assistant Team Leader

- 1. May Claire Jimenez
- 2. Engr. Ferdinand Sangcaan/ Engr. Haila Lacasandile
- 3. Kenneth Kelcho
- 4. CID Ludinia Sano-an/ Molly Ablaza
- 5. OSDS Bookkeepers assigned in the District

EXECUTIVE RAPID ASSESSMENT ACTION & DEBRIEFING

Members:

 Mary Carolyn B. Ve 	erano SDS
--	-----------

2. Nestor L. Bolayo OIC, OASDS

3. Lucio B. Alawas CES-SGOD

4. Rizalyn A. Guznian, Ed. D. CES-CID

5. Glenn N. Duguias AO V